



Overview

PROFILE

The School District operates all public K-12 schools in Charlotte County, Florida, covering Port Charlotte, Punta Gorda, Englewood, Rotonda West, Babcock Ranch and surrounding areas, serving 16,500 students and 1,870 teachers and staff in its 23 schools.

CHALLENGE

Charlotte County Public Schools (CCPS) struggled with timely implementation, rostering, and login management associated with a growing list of digital resources. District leaders prioritized finding an intuitive SSO solution that incorporated the OneRoster standard set of file formats to exchange their roster information.

SOLUTION

In June 2017, the district selected ClassLink for single sign-on and rostering. Today, the district is saving myriad hours and reducing the many headaches associated with digital resource and class roster management.



PROJECT LEAD
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Building Capacity with Interoperability

The Challenge

The IT staff at Charlotte County Public Schools (CCPS) faced an ever-growing burden when dealing with roster data. Forced to write custom scripts for 30+ vendors, manually uploading and downloading data, manipulating spreadsheets, and copying and pasting information between programs, the team was wasting precious time and resources on a task that can and should be automated. In some cases, vendors required different formats and processes to transfer the data. The task was both cumbersome and unsustainable. Ultimately, when a last-minute decision was made to update their Student Information System (SIS), causing a landslide of manual work to be done, district leaders recognized it was time for a change.

Choosing Roster Server

District leaders at CCPS ultimately selected ClassLink to help manage their digital resources and rostering, and by mid-2017, rolled it out district-wide. The team spent a few days gathering their files and in just a few days, they were up and running with Roster Server. From those first few days of setup to troubleshooting and frequent updates, Roster Server and the ClassLink team behind it, has made the jobs of their IT staff that much easier. They identified in ClassLink a partner that offers best-in-class service and support every step of the way.

The Outcome

Through ClassLink LaunchPad, the district has managed to simplify access to all of its digital resources. With Roster Server, delivering class rosters into those applications became infinitely easier and more scalable. A process that would historically take the district 2 hours each day now simply requires a 2-minute review. Having Roster Server in place has given the team back hours each day, time they can better spend solving problems instead of writing scripts.

“I had no previous experience with OneRoster. Once you get a grasp of how it integrates with vendors, it’s a no-brainer. Why didn’t we do this 5 years ago!”

-Robert Scott, Senior Systems Analyst/Programmer III